



IMPORTANT INFORMATION ABOUT YOUR MEMBER PORTAL

Ventegra is keeping you informed – because knowledge is power. Stay on top of your prescription drug benefits with the Ventegra Member Portal.

Secure, 24-hour online access to:

- Accumulated Deductible and Maximum Out-of-Pocket (MOOP) Amounts
- Participating Pharmacies
- Drug Fill History Including Medication Information Sheet
- Drug Pricing Estimates
- Alternative Pharmacy Pricing Tool
- Member ID Cards
- Customer Service Contact Information

Registration is easy – takes only a few minutes!

1. Visit the Ventegra Member Portal at: myventegra.com

2. Select the “Sign Up” link

Enter your member ID, name, and date of birth

3. Create your Account by providing an email address and password

4. Verify Email Address

Verify your email address using the 6-digit code sent to you. If you do not receive your code in a reasonable time, please check your spam or junk email folder.

Questions?

We pride ourselves in providing clear and open communication with members. If you have any questions, please contact our Customer Care Team.

by phone

1-844-500-1318

- Monday – Friday: 7:00 AM to 11:00 PM (CT)
- Saturday: 9:00 AM to 9:00 PM (CT)
- Sunday: 9:30 AM to 6:00 PM (CT)

If you reach us outside these hours, you can leave us a voicemail. We will respond to your question within the next business day.



by email

Our Customer Care Team is also available via email at:

CCT@ventegra.com





WELCOME TO VENTEGRA'S PHARMACY NETWORK

Ventegra is here to help you with the transition to your new pharmacy network. It's a quick and easy process! If you would like to switch pharmacies, choose the best pharmacy for you out of our wide range of options. Our network includes national chains as well as independent pharmacies.

Follow the steps below to maximize your health benefits.

✓ **Get the most out of your pharmacy network.**

Save money by filling your prescriptions in-network.

When you visit in-network pharmacies, your health plan covers certain prescriptions. This means you don't have to pay the full cost of those medications.

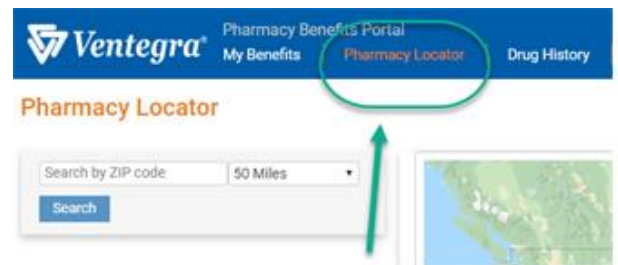
If you go to an out-of-network pharmacy, the prescriptions may not be covered, so you'll have more out-of-pocket costs.

✓ **Locate participating in-network pharmacies using your member portal.**

Only network-participating pharmacies will appear in the Pharmacy Locator function. See below for a step-by-step guide on how to use this tool.

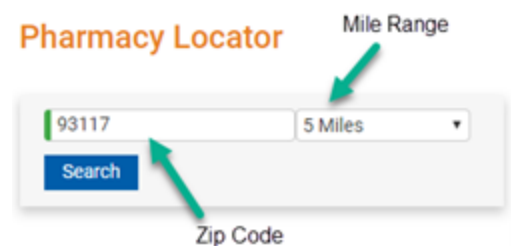
Step 1: Find the "Pharmacy Locator" Tab

The "Pharmacy Locator" tab is on the top blue bar. Click on this link to proceed to the next step.



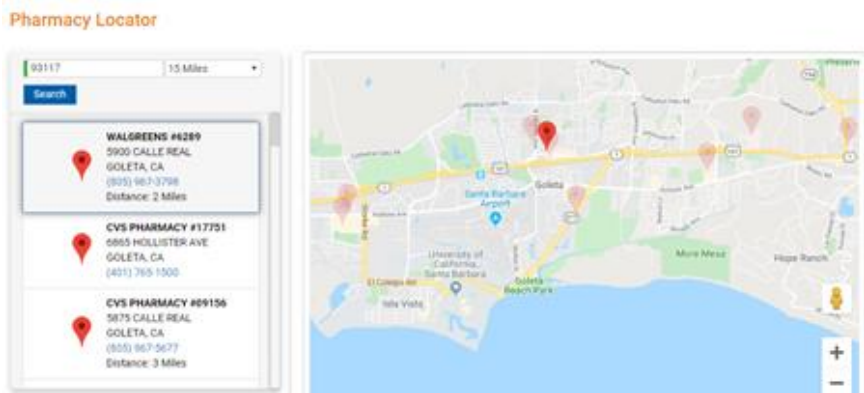
Step 2: Enter a Location and Scale the Range

Enter your zip code and use the drop-down menu to select the range of your search.



Step 3: Search!

Click the search button.
The portal will show you
the in-network
pharmacies in your
region.



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by phone

1-877-867-0943

- Monday – Friday: 7:00 AM to 11:00 PM (CT)
- Saturday: 9:00 AM to 9:00 PM (CT)
- Sunday: 9:30 AM to 6:00 PM (CT)

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