

Rescrybe Frequently Asked Questions – International

Who is Rescrybe?

- Rescrybe has partnered with your employer to guide members to savings on high-cost brand name and specialty prescriptions
- We are founded and operated by knowledgeable pharmacists and pharmacy technicians

How is Rescrybe different from my normal prescription benefits?

- Rescrybe can help with eligible specialty and high-cost brand name medications
- Other medications (e.g. lower-cost generics) you currently get at your local or mail order pharmacy will continue to be processed and managed by your usual prescription benefit

What are the benefits to me?

- \$0 out of pocket costs instead of paying your usual copay
- Medications are mailed directly to your home
- Up to a 90-day supply
- Refill reminders
- A dedicated, expert pharmacy advocate available to you via text, phone, or email

Are medications from the Personal International Program safe?

- We only work with pharmacies in countries with the highest Tier of Quality Assurance in their supply chain (Tier 1 countries)
 - Ex. Canada, New Zealand, Australia, and the United Kingdom
- The vast majority of medications are from the same manufacturers and same distributors as you get in the United States
- All medications are dispensed by a licensed pharmacy and pharmacists.

How long does it take to get my medication?

- Non-refrigerated medications generally take 7-10 business days after we receive your ID and prescription
 - If you are just starting a medication or urgently need your medication, we are able to send expedited 2-day shipping to ensure no gaps in therapy.
- Refrigerated non-specialty medications shipped with 3-5 day shipping
- Refrigerated specialty medications are shipped with expedited 2-day shipping to ensure cold-chain compliance

What do I need to do to get my medication through this program?

- Our pharmacy advocate will walk you through the process which will include the following:
 - A photo of your driver's license (or government issued photo identification)
 - A short medical questionnaire and consent form
 - A prescription manually faxed to 1-866-695-1070 for a 3 month supply with 3 refills

Are all medications available through Rescrybe?

- Only specialty and high-cost brand name medications are available through Rescrybe.
- Other medications not available through Rescrybe:
 - Controlled substances
 - Medications not approved and marketed in Tier 1 countries
 - Medications that are more expensive internationally than in United States